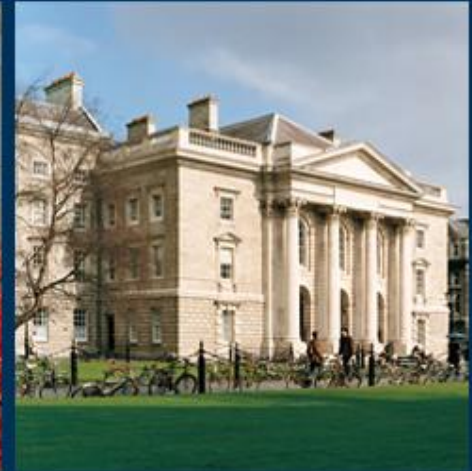




TRINITY COLLEGE DUBLIN
COLÁISTE NA TRÍONÓIDE, BAILE ÁTHA CLIATH

THE
UNIVERSITY
OF DUBLIN



Postgraduate Advisory Service



Origin

- Quality Review of the Undergraduate *Tutorial Service* conducted in 2007
- Review Panel
- Recommendations
- Actions





Key Aims and Objectives

- Integrate ethos and principles of Undergraduate Tutorial Service
- Promote development and welfare of each Postgraduate student at Trinity College Dublin
- Contribute to College's strategic plan for consolidation and growth in numbers

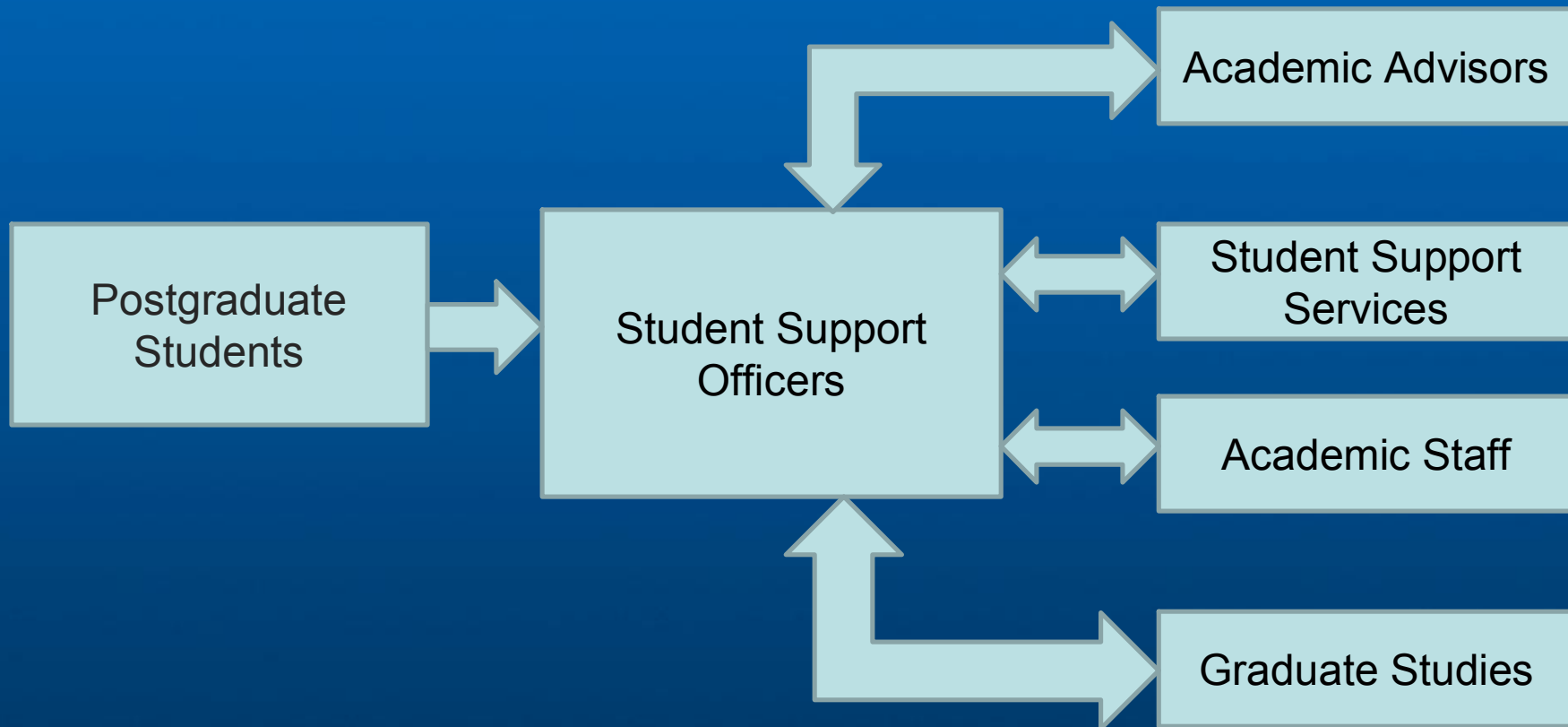




The Team

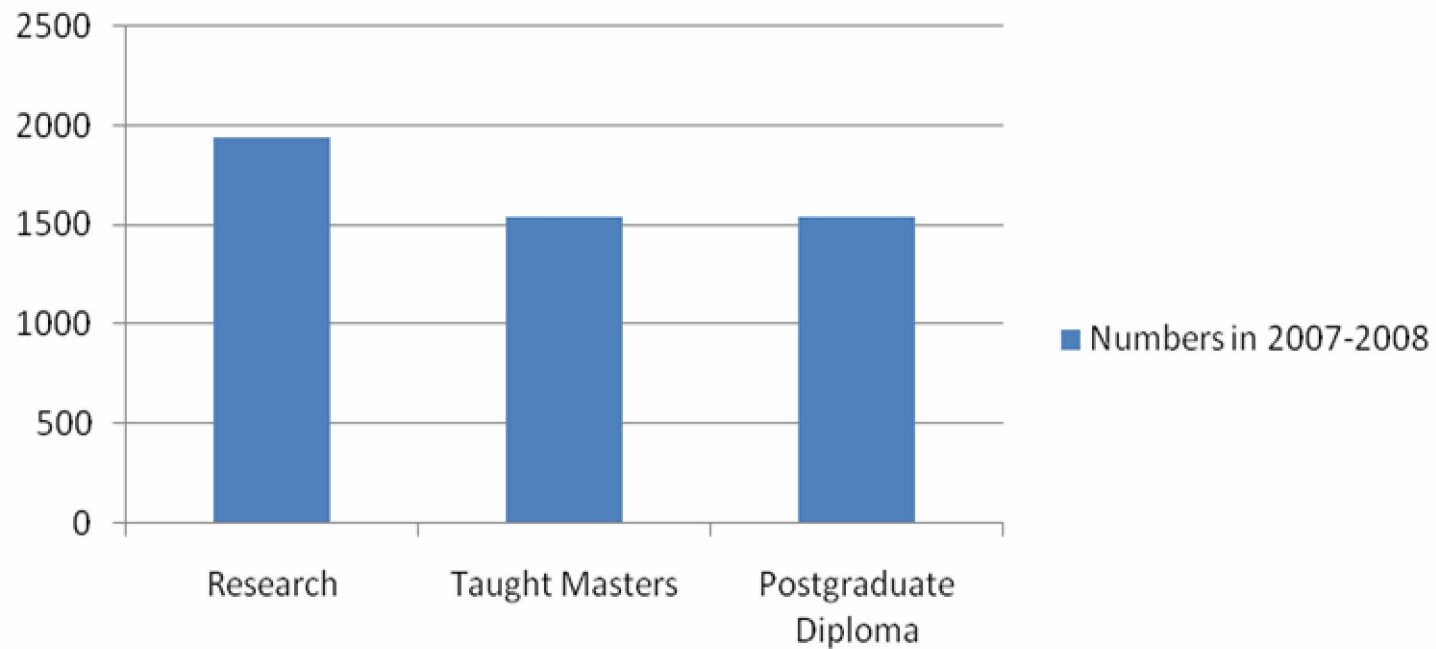
- Senior Tutor
- Student Support Officer(s)
- 9 Academic Advisors
- Postgraduate Students
- Staff







Number of Postgraduates in 2007-2008

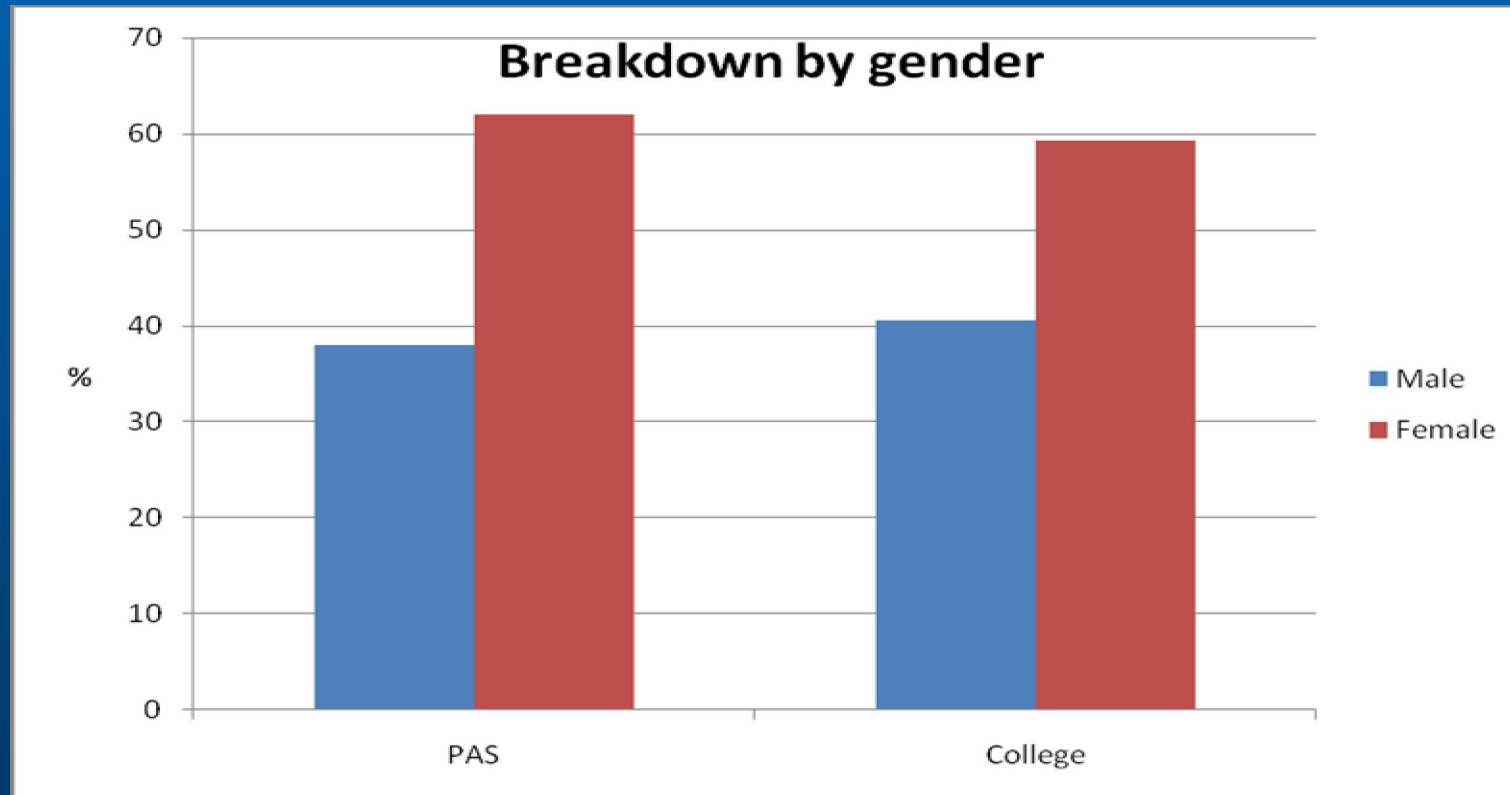




General Facts

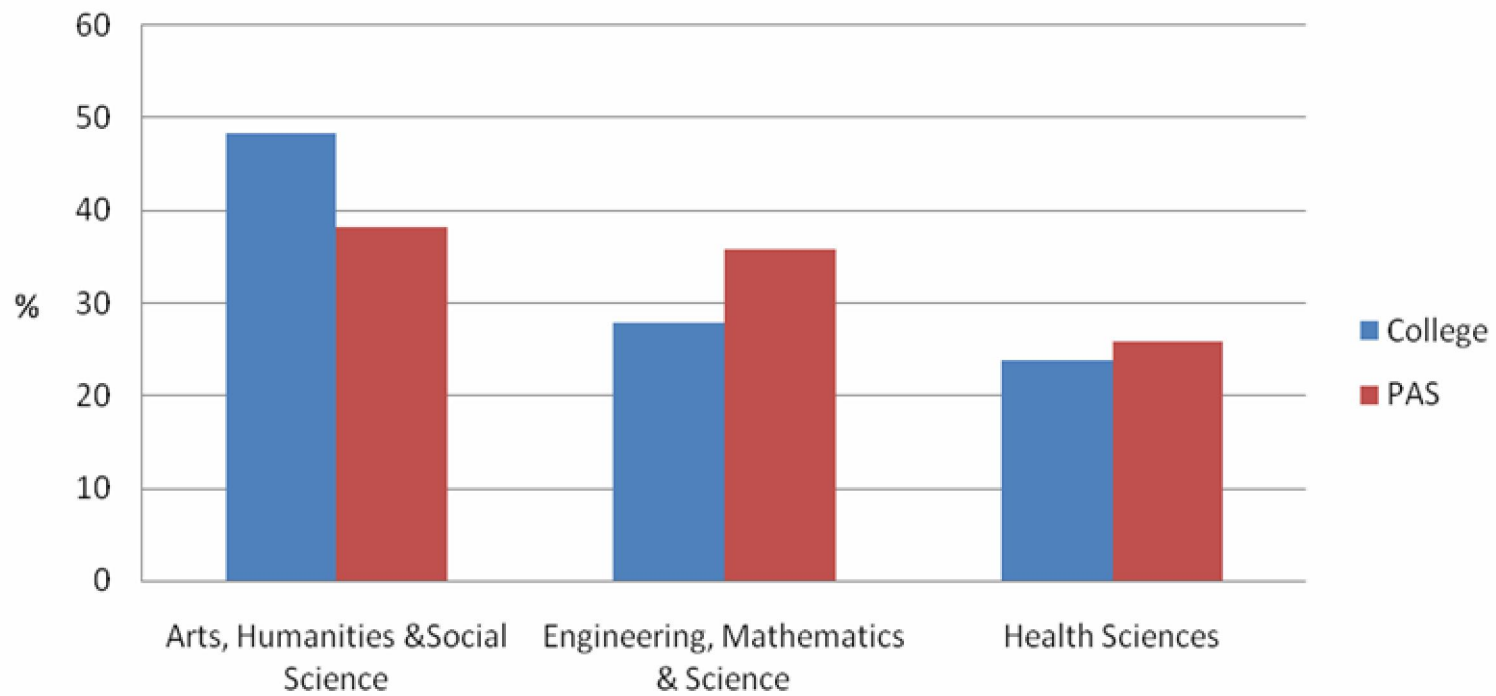
- Number of users of service - 135
- Number of cases referred to Advisory Panel - 21
- Web traffic available at http://weblogs.tcd.ie/senior_tutor







Breakdown by Faculty





Presenting Issues

Supervisory Issues	27
Queries on Student Services in Trinity/Advice on Postgrad life at Trinity	22
Extensions (including change in registration status)	18
Finance	15
Information on, assistance with Appeals	11
Representation in the area of discipline or issues arising from exams	9
Academic Assistance	8
Transfer Protocol	9
Personal Issues	7
Summer School related queries (one complaint)	6
Examination issues, ie repeats, appeals, absence	4
Health	1



Main Conclusions

- The Postgraduate Advisory Service offers a comprehensive range of academic, pastoral, and professional services.
- Provides coherent and proactive means of attracting, supporting and retaining students
- Represents a cost-neutral initiative
- Reinforces unique character of Trinity College Dublin



Future steps and actions

- Ensuring continuance of Postgraduate Advisory Service as feature of TCD Student Services
- Maximize and optimize the goals set out in the College Strategic Plan
- Administer the Student Assistance Fund for graduate students
- Continue to publicise our role and the service